



# Press Release



30 December 2009

## HANG SENG BRANCHES FIRST TO RECEIVE INTERNATIONAL ENVIRONMENTAL RECOGNITION

Hang Seng Bank's branches on Hong Kong Island have become the first local bank branches to receive the internationally recognised ISO 14001 certification for their comprehensive environmental management system (EMS).

Having set up EMS in the 25 branches on Hong Kong Island in June this year and covering a total area of about 146,000 square feet, trained environmental coordinators led over 660 branch staff to adhere to the EMS requirements which successfully resulted in the ISO 14001 certification.

The Bank achieved ISO 14001 certification for its Headquarters building in 2005 – making it the first local financial institution in Hong Kong to receive such accreditation – and for its Hang Seng Tower and Megabox offices in 2006 and 2008 respectively. Currently 90 per cent of the Bank's office premises are ISO 14001 certified.

The Bank's Green Champion, Mr Christopher Ho, Deputy General Manager and Chief Technology and Services Officer, said: "As a socially responsible citizen, Hang Seng is committed to protecting the environment and minimising the negative environmental impacts of its business operations. We aim to further extend ISO 14001 certification to other branches in Kowloon and the New Territories, and to promote green messages to our customers and stakeholders."

Hang Seng became carbon neutral in 2007 and implemented a series of new green initiatives in 2008. The Bank replaced air-cooled chillers at its headquarters building with water-cooled chillers, which have helped reduce its electricity consumption by about 1.9 million kWh per year and its annual carbon dioxide emissions by more than 1,700 tons. Also, all lighting systems in the Bank's automated teller machines have been modified with Nanoflex reflectors, reducing their electricity consumption by around 330,000 kWh per year – an energy saving of 33 per cent.

In 2009, the Bank has recycled more than 7,000 pieces of obsolete computer equipment, weighing over 58 tons, and more than 12,000 toner and printer ink cartridges, weighing over 18 tons.

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HANG SENG BANK



## Hang Seng Branches First to Receive International Environmental Recognition/ 2

Founded in 1933, Hang Seng Bank operates over 220 service outlets, of which 104 are branches serving both personal and business customers. The Bank also maintains a branch in Shenzhen for foreign currency wholesale business, branches in Macau and Singapore, and representative offices in Xiamen and Taipei.

Established on 28 May 2007, wholly owned subsidiary Hang Seng Bank (China) Limited operates a mainland China network of 36 outlets in Beijing, Shanghai, Guangzhou, Shenzhen, Dongguan, Fuzhou, Nanjing, Hangzhou, Ningbo, Tianjin and Kunming.

With consolidated assets of HK\$790.1 billion as at 30 June 2009, Hang Seng Bank reported a profit attributable to shareholders of HK\$6,451 million for the first six months of 2009 and HK\$14,099 million in 2008. Hang Seng Bank is a principal member of the HSBC Group, one of the world's largest banking and financial services organisations. For further information on Hang Seng Bank, please visit the bank's website at [www.hangseng.com](http://www.hangseng.com).

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